

TERMS & CONDITIONS, GDPR

1. Photos taken by Photography Contraluz may be published on the website, Instagram and facebook at any time. If you do not want this, please notify the photographer beforehand. Upon booking, the photographer will ask for specific consent from the client, verbal or written.
2. Every photo session is paid in two parts. Upon booking, you pay a non-refundable deposit of 20%. The date is officially reserved only after payment of the deposit. In case of cancellation of the session by the client within 10 business days, this deposit will be used as compensation for the photographer. This deposit is not refundable under any circumstances.
3. Prices are subject to change at any time. However, the price given to the client at the time of booking remains unchanged, regardless of any price increases. Possible discounts only apply if you book within the discount period.
4. The entire photo gallery will be delivered only after the full amount of the photo session has been paid. If the session is not paid in full within 30 days, the photos will be archived and can only be obtained at an additional charge.
5. A photo session by Contraluz Photography is considered an artistic work, and is thereby subject to copyright. However, the photos remain the property of the photographer. Upon full payment of the session and files, the client purchases the right to print and publish the photos for personal purposes. If the client uses the photos for commercial purposes without appropriate compensation to/proper mentioning of the photographer, legal action will be taken.
6. The number of photos delivered depends on the duration of the session and other variables, and thus cannot possibly be fixed precisely in advance. The number of photos mentioned in the pricing and rates is the minimum number of photos received by the client. Photos will be delivered in an online gallery that is password protected for the customer only. This password should never be shared with others under any circumstances. The client has two months to download all photos, starting from the date of receiving the online gallery.
7. Photos are delivered in jpg format, and may not be further edited with filters or others as this is the photographer's trademark and is protected.
8. From all the photos taken, the photographer will make a final selection. These photos will then be edited in the style of the photographer. The photos that did not make the selection and the unedited photos cannot be obtained under any circumstances.

9. When sending orders by mail, Photography Contraluz is not responsible for any damage caused during delivery.

10. Orders can only be made by email. The order is binding, with the purchase the customer commits himself to the purchase of indicated articles. The order will be prepared only after payment of the full amount.

11. If the photographer is prevented/ill on the agreed date, a new date will be found as soon as possible, without any extra fees nor compensation for the client.

12. Product/fashion/location preparation

- Model and prop hire is the responsibility of the client.
- Studio, lighting & accessory hire for the photo shoot is the responsibility of the client.
- The product and/or location must be ready for photographing. In the case of clothing, it must be in a clean and ironed condition.
- The sizing of the clothing is the responsibility of the client. If the clothing does not fit, the Photography Contraluz will not be held responsible.
- the photographer will not be responsible for untidy, dirty or crinkled clothing. Retouching fees do not include cleaning and removing creases from clothing or damaged, dirty products.
- Objects must be ready to photograph. If it is dirty or damaged, the photographer will not be held liable for the cancellation or delay in the photoshoot.
- If it is a location photoshoot, the property must be in a presentable and ready to shoot state. The photographer is not responsible for preparing, cleaning or any preparation that needs to be done before the photography can take place.

Privacy Policy Version 0.1

We are well aware that you place your trust in us. We therefore see it as our responsibility to protect your privacy. On this page we let you know what data we collect when you use our website, why we collect this data and how we use it to improve your user experience. This way you will understand exactly how we work. This privacy policy applies to the services of Photography Contraluz. You should be aware that Photography Contraluz is not responsible for the privacy practices of other sites and resources. By using this website, you signify your acceptance of the privacy policy. Photography Contraluz respects the privacy of all users of its site and takes care to keep the personal information you provide us confidential.

Use of collected data

Use of our services

When you sign up for one of our services, we ask you to provide personal data. This data is used to perform the service. The data will be stored on Photography Contraluz's own computers or those of a third party. We will not combine this data with other personal data in our possession.

Communications

When you send e-mail or other communications to us, we may retain those communications. Sometimes we will ask you for your personal information relevant to the situation at hand. This allows us to process your questions and respond to your requests. The data will be stored on Photography Contraluz's own secure servers or those of a third party. We will not combine this data with other personal data in our possession.

Cookies

We collect data for research purposes in order to better understand our customers so that we can tailor our services accordingly. This website uses "cookies" (text files placed on your computer) to help the website analyze how users use the site. The information generated by the cookie about your use of the website may be transferred to Photography Contraluz's own secure servers or those of a third party. We use this information to track how you use the website, to compile reports on website activity and to offer other services related to website activity and internet usage.

Purposes

We do not collect or use information for purposes other than those described in this privacy policy unless we have obtained your prior consent.

Third Parties

The information is not shared with third parties. In some cases, the information may be shared internally. Our employees are required to respect the confidentiality of your information.

Changes

This privacy statement is tailored to the use of and features on this website. Any modifications and/or changes to this site, may result in changes to this privacy statement. It is therefore advisable to consult this privacy statement regularly.

Choices for personal data

We offer all visitors the opportunity to view, change, or delete any personal information currently provided to us.

Disabling cookies

Most browsers are set to accept cookies by default, but you can reset your browser to refuse all cookies or to indicate when a cookie is being sent. However, some features and services, on our and other websites, may not function correctly if cookies are disabled in your browser.

Questions and Feedback

We regularly check for compliance with this privacy policy. If you have any questions about this privacy policy, please contact us via email.